

Why should Cielo Stays manage my property? □

Customer Service - 2025-01-13 - Comments (0) - Owner Information

Our Intro:

See our video introduction: <https://vimeo.com/863617643>

Peace of Mind: Unlike other managers, we are a fully licensed real estate brokerage company. To be able to do property management, the State of Florida requires a real estate broker to be accountable for all the funds that are received and managed in the name of others. Our accounts are reconciled every month and subject to the Department of Business and Professional Regulation audits at any time.

Damage Protection: Every reservation we host is protected with our damage protection program for up to \$2,000 dollars in damages, regardless if the damage is accidental or deliberate. During the course of the year we have paid for: Damaged cooktops, broken shower windows, glasses, mugs, sofa beds, basically anything that is not maintenance. A small fee is added to the cleaning fee to cover the costs of this program.

No Junk Fees: Other administrators may offer a lower percentage commission, but they charge guest onerous junk fees that you do not see.

With Cielo Stays:

Your booking details

Check-in Wed, Dec 30, 2020 3:00 PM – 11:30 PM	Check-out Tue, Jan 5, 2021 12:00 AM – 11:00 AM
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Total length of stay:
6 nights
[Traveling on different dates?](#)

You selected:
Deluxe Apartment
[Change your selection](#)

CH Luxury Condos & Studios On The Beach

8.7 Excellent (37 reviews)

Beachfront | Parking | 1 Restaurant On Site

777 N Ocean Drive, Hollywood, FL 33019, United States of America

✓ This property has an excellent location. Guests have rated it 9.7!

✓ One of our top picks in Hollywood, FL

FREE cancellation before 11:59 PM on December 27, 2020

Your Pocket
Your account will be charged on Saturday, December 26, 2020. If you cancel by 11:59 PM on Sunday, December 27, 2020 you'll get your money back!

Enter your details

[Sign in](#) to book with your saved details or [register](#) to manage your bookings on the go!

Your price summary

Deluxe Apartment	\$2,140.60
13 % TAX	\$295.83
Cleaning fee	\$135
Price (for 6 nights & all guests)	\$2,571.43

Due to the coronavirus (COVID-19), make sure you're booking this property in accordance with the destination local government guidelines, including (but not limited to) the purpose of travel and maximum group size. [Read more](#)



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Enter your details

[Sign in](#) to book with your saved details or [register](#) to manage your bookings on the go!

With Other managers:

Your booking details

Check-in	Check-out
Wed, Dec 30, 2020 4:00 PM – 9:30 PM	Tue, Jan 5, 2021 7:00 AM – 11:00 AM
Total length of stay: 6 nights	
Traveling on different dates?	

You selected:
Superior Apartment
[Change your selection](#)

Your price summary

Superior Apartment	\$1,250
13 % TAX	\$232.70
Property service charge	\$120
Resort fee	\$150
Cleaning fee	\$150
Environmental fee	\$120
Price (for 2 guests and 6 nights)	\$2,022.70

Boardwalk Deluxe Apartments
8.4 Very Good (10 reviews)
Beachfront | Parking | 1 Restaurant On Site
777 North Ocean Drive, Hollywood, FL 33019, United States of America
This property has an excellent location. Guests have rated it 9

You're booking the **last available** Superior Apartment we have at Boardwalk Deluxe Apartments

Enter your details → **Your Pocket**

Sign in to book with your saved details or register to manage your bookings on the go!

Are you traveling for work?
 Yes No → **Administrator Pocket**

Almost done! Just f info

First Name: _____ Last Name*: _____
Email Address*: _____
Double-check for typos Confirmation email sent to this address

Guest Satisfaction: Our guests leave happy, and we take a proactive approach. We contact the guests before arrival to ensure all information is clear and their arrival is smooth. The night of the check-in we contact the guest once again to make sure all is to their satisfaction. Before check-out, we send our pre-check-out survey to ask for feedback to improve and encourage the guest to leave a positive review on our platforms.

More Direct Bookings: Our direct websites allow guests to book their stay directly with us without you having to pay booking commissions. After any stay, we collect emails and phone numbers to generate campaigns to encourage direct bookings for repeating guests.

No Blackout dates or restrictions to owners/friends. If the property is not rented, you can use it.

Full Property Management: Most of our clients are foreign nationals and do not reside in the area and need someone they can trust. We take care of all aspects of having a property. From renting and keeping your occupancy high to changing your A/C filters or managing plumbing or electrical repairs. We take care of your property as we do with our property.

No Lengthy Contracts: We like to have happy clients, if you are not one then we wouldn't want to have you, hostage. This is the reason we offer short 6-month contracts with automatic renewals and 30-day cancellation notices.

Easy Accounting: Every year before January 30th, you will receive IRS's 1099 reports and a detailed P&L to send to your accountant.

No Complications: When you work with us, we take care of all the licensing requirements from the city, county, and state.