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## Check-In Method

Customer Service - 2024-11-17 - Commentaire (1) - Costa Hollywood Guide

We will be happy to welcome you in our reception desk open 24/7.

After a verifying your identity, you will receive the keys to the room, and start your magical stay with us.

Please bring your Passport or ID for the check-in.

You can find all the important information of your stay and the arrival instructions in your guest-area that is available for you 24/7.

The link to your personal guest-area appears in the bottom of our emails.

- ***PLEASE DO NOT ARRIVE WITHOUT COMPLETING THIS ONLINE PRE CHECK IN.***
- Building personnel cannot do it for you and won't provide keys unless the pre-check in is complete.
- To avoid delays, do not wait until the last minute. It takes some time to notify the building you are clear to access the unit.

If you have any questions, please feel free to contact us. We are at your service.

See you soon!