

Base de connaissances > 1. BOOKING & RESERVATIONS > Buildings > Lyfe Beach Resort > RECEIVING PACKAGES AT HYDE BEACH RESORT FOR OWNERS

## RECEIVING PACKAGES AT HYDE BEACH RESORT FOR OWNERS

Customer Service - 2024-12-02 - Commentaire (1) - Lyfe Beach Resort

- Owners can receive and retrieve packages free of charge unless a third party is claiming them.
- If someone other than the owner will retrieve the packages, an authorization email from the owner must be sent to <a href="mailto:concierge@hyderesorthotel.com">concierge@hyderesorthotel.com</a>. The authorized person must pay the package fee when picking it up.

Please check out the picture below for more information.

