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Customer Service - 2024-12-02 - Commentaire (1) - Costa Hollywood

Your unit comes equipped with the following amenities:

- 8 hotel towels.
- 2 hand towels.
- 2 face towels.
- 1 bath towel.

NOTE1: The quantity of towels may vary depending on the specific unit.

NOTE2: For extended stays, towels are refreshed every 5 days. To arrange for the refresh of towels and sheets, Cielo must coordinate directly with the building.

Bathrobes?

The building does not provide bathrobes, but they do offer beach towels, which can be collected in the courtyard.

BEACH TOWELS:

Can be collected from the **courtyard**, conveniently located at the entrance of the south tower, directly in front of the front desk. To access the towels, simply present your key card, and they will provide you with fresh towels. This process is daily: return used towels the following day for clean replacements. Additionally, you can exchange towels multiple times throughout the day.